#### DOCUMENT RESUME

ED 201 786

CR 028 769

AUTHOR TITLE

Bell, Sara L.: Mayhew, Carol O.
Data Processing and Rélated Occupations Module.
Achieving Sex Equity in Business and Office

Education.

INSTITUTION PUB DATE NOTE

Delaware State Dept. of Public Instruction, Dover.

Jul 80

62p.: Some pages will not reproduce well due to small print. For related documents see CE 028 768-772.

EDRS PRICE DESCRIPTORS

MF01/PC03 Plus Postage.
Business Education: Case Studies; Competency, Based Education: \*Data Processing Occupations: \*Equal Opportunities (Jobs): Females: Learning Activities; Learning Modules: Males: \*Nontraditional Occupations: \*Office Occupations Education: Pretests Posttests: Secondary Education: \*Sex Fairness: Sex Stereotypes: Vocational Education

IDENTIFIERS

\*Delaware: Vocational Education Amendments 1976

ABSTRACT

The Vocational Education Amendments of 1976 mandate that sex bias and sex stereotyping be eliminated from all vocational education programs. In business and office occupations programs, the problems have been centered around increasing the number of male students in the program, encouraging women to move into management positions and other upper level supervisory jobs, and using sex-fair language in business communications. Responding to the Amendments, the state of Delaware developed a set of five sex equity modules designed (1) to focus on issues which are related to specific clusters of career options as defined in Delaware's competency-based, goal-oriented business and office occupations curriculum; (2) to provide information and materials for one to three days of activities; and (3) to focus the student's attention on those sex equity concerns which will affect her/his experiences as a student in the classroom, on-the-job, and in making career decisions. This module focuses on eliminating sex stereotyping in data processing and related occupations. Instructional activities in the module include a pre-opinion survey, case study, simulation exercise, terms describing men's and women's behavior, a slide-tape presentation, qualifications for employment, and a posttest. (KC)

### DATA PROCESSING AND RELATED OCCUPATIONS MODULE

By SARA L. BELL, State Supervisor Business and Office Occupations and CAROL O. MAYHEW, State Supervisor Sex Equity/Vocational Programs

THE DELAWARE DEPARTMENT OF PUBLIC INSTRUCTION

WILLIAM B. KEENE, State Superintendent

RANDALL L. BROYLES, Assistant State Superintendent, Instructional Services

DONALD E. DUNKLE, State Director, Division of Vocational Education

U.S. DEPARTMENT OF HEALTH, EDUCATION & WELFARE NATIONAL INSTITUTE OF EDUCATION

THIS DOCUMENT HAS BEEN REPRO-DUCED EXACTLY AS RECEIVED FROM THE PERSON OR ORGANIZATION ORIGIN-ATING IT POINTS OF VIEW OR OPINIONS STATED DO NOT NECESSARILY REPRE-SENT OFFICIAL NATIONAL TINSTITUTE OF EDUCATION POSITION OR POLICY

July, 1980

"PERMISSION TO REPRODUCE THIS MATERIAL HAS BEEN GRANTED BY

R. Schweitzer

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)."



# Delaware State Board of Education



Albert H. Jones Christiana President



Eliter**ari** III. **Farm** r Sew Castle — resident



Robert W. Allen Semford



Dover



Elise Grasman Wikumaton



Aumser V. Hilton Aumser Meadows



Raymont E. Tomasetti



William B. Keene Secretary

# Officers of the Department of Public Instruction

P. O. Box 1412

Dever, Delaware 19901

John J. Eva. Acting Deputy State Superintendent and

assistant State Superintendent

aministrative Services Franch

Randall I Toyles, Assistant State Superintendent

astructional Services Franch

Howard Row, Assistant State Superintendent

Auxiliary Services Franch



#### - INT

We would ike to the first to this publication:

Mich al Davi \_\_\_\_\_ Teaming,

Del tre Te de Community Collere, Wilmington

Alm denry, will Jeacher William Pen Jacobs

Just is Terminal in iness I amor, New York

Max : Troum : leave to Doner E.gh

Acknowledgments Robert Wen, M. Lab Coordinate

Delaware Technical and Side
Technical and Side
Robert Wen, M. Lab Coordinate

age, W. Lon and his

of the List and slide
Tusing Technical and Side
Technical and Sid

Special thanks to seem to inderso and Jenn lang for typing the modules.

#### PREFACE

The Vocational Education Amendments of 1976 mandate that sex bias and stereotyping be eliminated from all vocational education programs.

The amendments set aside \$50,000 of each state's Federal vocational funds for this purpose and mandate that each state employ an individual full time to work on eliminating sex bias and stereotyping from vocational programs.

Each program area has special problems which must be addressed in order to achieve sex equity. In business and office occupations programs, the problems have been centered around increasing the number of male students in the program, encouraging women to move into management positions and other upper level supervisory jobs, and using sex-fair language in business communications.

The sex equity modules are designed to:

- 1. focus on issues which are related to specific clusters of career options as defined in Delaware's competency-based goal oriented business and office occupations curriculum;
  - provide information and materials for one to three days of activities; and
  - 3. focus the student's attention on those sex equity concerns which will affect her/his experiences as a student in the classroom, on-the-jcb, and career decisions.

Instruction in business and office occupations programs should:

- afford both male and female students opportunities to pursue a number of career options;
- 2. include a sex-fair curriculum; and
- provide students with cooperative work experiences without regard to the sex of the student.



5

### TABLE OF CONTENTS

I.	INTRO	DUCTION TO THE CLUSTER	-
,	3.	Description of Programs  Vocational Business Model.  Sub-Clusters  Data Processing Occupations (USOE 14.02 0)	
II.	DATA PER	PROCESSING AND RELATED OCCUPATIONS - FORMANCE AND OBJECTIVES	=
	~ ·	Focuses	5
III.		DUCTION TO DATA PROCESSING MODULE	5
	1.	Overview of Instructional Activities	7
		Activity (a) Activity (b) Activity (c) Activity (d) Activity (e) (Slide-Tape Presentation) Activity (f)	10

er and does not discriminate or many and the basis of race, color, man and again, sex, handicap, and/cr age.

This publication is available in microfiche from the Bureau of Archives and Remords, Hall of Records, P.O. Box 1401, Dover, Delaware, 19901, and printed in the United States of America.

Document 95-01-80-07-09

### I. INTRODUCTION TO THE CLUSTER

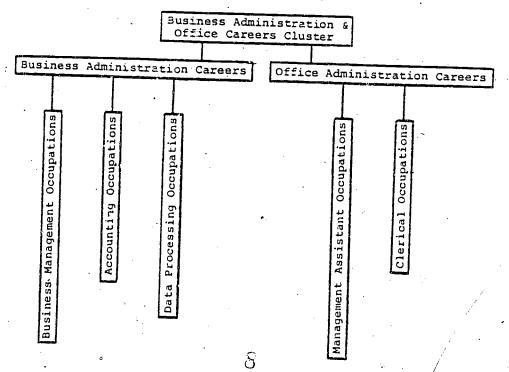
#### 1. DESCRIPTION OF ROGRAMS

Business educa on represents a broad and diverse discipline that is included in a variety of educational desergy systems—elementa secondary, and post—secondary mools. The dual purpose of this field of study is to educate andividual about business at to provide a continuous program of planned learning experences designed to equip individues with the technical skill decessary for competing successfully for employed in the discipline and the designed to equip individues with the employed in the designed to equip successfully for employed in the design of the d

ncludes competency-based programs in pusiness teaching, business administration and competency andings. Specifically, the ensiness Administration and competency andings. Specifically, the ensiness Administration and competency control in the ensiness administration and control in the ensing at a control in the ensing and ensing and ensing and ensing and ensing a counting, dat areas interrelate with each function providing opportunity advancement be anning with entry-level jobs for the secondary ensing a counting at two years control post-secondary preparation.

### 2 VOCATIONAL BUSINE 3 MODEL

It is the functic of this cluster to provide students with the competencies hat will enable individuals to obtain appropriate jobs in their chosen business field—and to advance within an occupational grouping. In Delaware, the vocational business model consists of five sub-clusters which are illustrated below:



ERIC Full Text Provided by ERIC

#### 3. SUB-CLUSTERS

The specific jobs for which students are prepared in the sub-clusters are indicated on Figure 2 of this guide. Each specific job has been identified/verified via survey of the business community throughout the Delaware region.

1. DATA PROCESSING OCCUPATIONS (USOE 14.0200)

This sub-cluster is designed to give the standant a working knowledge for a variety of jobs ranging from that typists to programmers. Because of the technical namere of this program, competency-based modules may origine a in the public comprehensive business program or the vocational-technical programs at special training centers.

Data processing involves the collecting and processing of information through the medium of automated equipment. Raw information is collected and recorded. It is then processed, summarized, and sorted according to a pre-determined order. When all functions have been completed, the data can be interpreted by management and thus serve as a basis for decision-making. The results of the process may be stored for future use and reference.

Entrance into this area of work should include a knowledge of general office procedures, accounting, mathematics, the ability to keyboard, and the capability to think logically. The student should enjoy working with numbers and machines.

### (a) Job Descriptions

Specific tasks to be learned by students concentrating in this sub-cluster relate to the following jobs:

(1) Terminal System Operator (D.O.T. 203.362-018)

Operates computer terminal and compiles data to produce business, scientific or technical reports, and publications in print-like format; reviews source documents, tables, correspondence, and company records to determine computer operations required to produce texts in requested format; clarifies instructions with document originator; arranges data input sequence; types coded commands on terminal keyboard to enter, store, retrieve, or delete data.

(2) Data Typist (D.O.T. 203.582-022)

Operates special-purpose electric typewriter to convert alphabetic, numeric, and symbolic data into coded form on punch cards or tape; loads

Ü



# FTGURE 2

# BUSINESS ADMINISTRATION AND OFFICE CAREERS CLUSTER

BUSINESS ADMINISTRATION CAREERS

	•	
RUST	HEES HANAGEHERT	OCCUPATIONS
<u>. 1.5.0.1.</u>	p o	Post (Tous
14.0001	169,167 015	giffre usugger
14, 0001	169.161-010	Admin. Ass't,
14.0899	169,167-022	bept. Manager
		Small Business Operator

ACC	DURTING OCCUPA	TIOUS
4 <u>0.5.0.E.</u>	<u>0.0.r.</u>	POSITIONS
14.0101	160,167-010	Accountant
14.0199	210.382-010	Audic Clerk
14.0102	210,302-026	Accis. Ruc. Ass <sup>1</sup> t.
14.0102	210.382-026	Acces, Pay, Ass <sup>1</sup> C,
14.0103	211.362-010	Cashter
14.0105	211.362-018	bank Teller
14,0199	214,482-010	Billing Ass'r.
14.0199	215.367-022	Timokeeper
14.0199	215.402-010	Payroll Asa't.
14.0199	216.382-010	Balance Asa't.
14.0199	216-382-062	Stutistical Assit.
14.0102	216.482-010	Accounting Ass <sup>1</sup> t. (hoolkeeper)
14.0104	216.432-022	Calculating-Hackine Operator

		<u> </u>
<del></del>		NG OCCUPATIONS
" <u>บ.ร.ด.ะ.</u>	b.o.1.	POSTITIONS
14.0201	203,362-018	Terminal Systems Operator
14.0202	203.502-022	Data Typist
14.0202	203.502-030	Keypunch Operator
14.0202	203.502-054	Terminal Operator
14.0299	209.307-022	Data Exum Austr,
14.0299	213,132-010	Computer Operations Supervisor
14.0201	213.362-010	Computer Operator
14.0202	213,302-010	Computer/Pertpheral Equipment Operator
14.0299	219,137-014	Data Control Ass't. Supervisor
14.0203	219.367-076	Programmer (Trainee)

- a This number refers to U. S. Office of Education Codes for business and office occupations.
- b bictionary of occupational Title- 1978 This number refers to Department of Labor Codes for specific jobs within an occupational grouping.

punch cards, magnetic or paper tape reels into machines; types computer program from input data; proofreads and makes necessary corrections.

(3) Keypunch Operator (D.O.T. 203.582-030)

Operates alphabetic and numeric keypunch machines to transcribe data from source material onto punch cards and to record accounting or statistical data for subsequent processing by automatic or electronic data processing equipment.

(4) Terminal Operator (D.O.T. 203.582-054)

Operates on-line computer typewriter terminal to transmit data or to receive data from the computer at remote location.

(5) Data Examination Assistant (D.O.T. 209.387-022)
 (Input-Output Assistant)

Reviews input-output data to verify adequacy and appropriateness of material required for data processing operations; reviews work sheet listing materials required for specific data processing project and accompanying source documents.

(6) Computer Operations Supervisor (D.O.T. 213.132-010)

Supervises and coordinates workers' activities in operating electronic data processing machines; schedules work flow; oversees data; makes minor program and input data revisions to maintain operations.

(7) Computer Operator (D.O.T. 213.362-010)

Monitors and controls electronic computer to process business, scientific, engineering, or other data, according to operating instructions.

(8) Computer/Peripheral Equipment Operator (D.O.T. 213.382-0

Operates on-or off-line peripheral machines according to written or oral instructions to transfer data from one form to another; mounts and positions materials; set guides, key and switches according, to instructions to prepare equipment for operation; observes materials for irregularities, printing defects or machine malfunctions.

5

(9) Data Control Assistant Supervisor (D.O.T. 219.367-014)

Supervises and coordinates activities of workers engaged in keeping control records and scheduling data to be processed on keypunch or electronic data processing machines; schedules flow of data.

(10) Programmer (Trainee) (D.O.T. 219.367-367)

Selects symbols from coding system and codes successive steps of completed program for conversion to machine instructions, to process data, or to control industrial processes; reads and interprets sequence of alphabetic, and numeric data for each program step to translate into machine language that can be converted by the computer processor into machine instructions.

### (b) Employment Outlook

Electronic data processing is one of the most exciting occupational fields the world has to offer young men and women today. It is rapidly growing and is one of the most challenging and rewarding fields.

# II. DATA PROCESSING AND RELATED OCCUPATIONS PERFORMANCE AND OBJECTIVES

#### 1. FOCUSES

- (a) Employer/Employee relationships.
- (b). Attitudes about the behavior patterns of men and women.
- (c) Simulated activities on the task of systems analyst, programmer and computer operator.

#### 2. ACTIVITIES

- (a) Pre-Test.
- (b) Case study on handling conflict with subordinates.
- (c) Simulation exercise on all career options in Data Processing.
- (d) Conflicting terms describing men's and women's behaviors.
- (e) Slide-Tape presentation.
- (f) Qualifications for employment.
- (g) Post-Test.

### PERFORMANCE OBJECTIVES

- (a) Given an opportunity to discuss "boss-employee" relations, the student will with 100 percent accuracy list two special problems that may develop if the "boss" is a woman.
- (b) Given an activity concerning the stereotyped behavioral patterns of men and women, the student will with 100 percent accuracy list two examples of these stereotypes, one adversely effecting men and one adversely effecting women.
- (c) Given examples of tasks performed in the data processing field, the student will with 100 percent accuracy list two examples of why any of the jobs could be done by either a man or a woman.

### III. INTRODUCTION TO DATA PROCESSING MODULE

In our age of specialization, it is not surprising to discover that a higher degree of technology is needed in the business world.

There are 70,000 to 80,000 computers in the United States today, and there are over one million people who work with computers in one way or another. Women in data processing usually are employed as keypunch operators and men have traditionally dominated the areas of programming, sales, manufacturing, and repair.

Women need to take the mandatory courses that lead to top-paying positions in data processing, but have been reluctant to do so until recently.

Although there is still room for improvement, the areas of data processing have been less stereotyped than other areas because it is a new field and does not carry with it the historical stereotypes of male and female jobs.

Hopefully this area will continue to provide readily available opportunities for women and men at all levels of employment.

This module focuses on the "on the job" issues in data processing and includes:

- (a) Employer/employee relationships.
- (b) Attitudes about the behavior patterns of men and women.
- (c) Simulated activities on the tasks of the systems analyst, programmer, and computer operator.



# OVERVIEW OF INSTRUCTIONAL ACTIVITIES

#### (a) Pre-test

The pre-opinion survey should be administered to measure the students attitudes toward sex role stereotyping in our society. The survey will provide the teacher with an indication of the students attitudes on sex equity.

#### (b) Case Study

Give each student a copy of "Handling Conflict from Subordinators." Have the students read the case study, answer the questions, and be prepared to discuss the situation with the class.

#### (c) Simulation Exercise

The instructions for this activity are found on the activity sheet.

# (d) Terms Describing Men's and Women's Behavior

Display the overhead and discuss the terminology used in the "balloons" and how it applies to on-the-job situations. How do attitudes about the way men and women react in different situations effect job assignments?

### (e) Slide-Tape Presentation

### (f) Qualifications for Employment

Qualifications for employment are designed to:

To expose students to the many different jobs available in an occupation and to show students that the qualifications for employment are not determined by sex.

### (g) <u>Post-test</u>

Have the students take the pre-test again and assess themselves relative to changes in attitudes.



#### ACTIVITY (a)

#### Pre/Post Test

#### Yes No

- 1. The way things are now, it's better to be a man than a woman.
- 2. Women shouldn't want to change things because they have the best deal now.
- It's OK for a girl to play on a male team if she's a good athlete.
- 4. Men should make the important decisions because men think, while women act on their emotions.
- 5. It's OK for a woman to be assertive.
- 6. It's OK for a woman to be aggressive.
- 7. It's OK for a boy to cry.
- 8. It's OK for a man to cry.
- 9. It's important to me that a man act like a "real man" and that a woman act like a "real woman."
- 10. A woman should not compete with a man because this damages his ego.
- 11. I often act in a way that a person of my sex
  "isn't supposed to."
- 12. I get mad when people tell me that how I act isn't "right" for my sex.
- 13. Men should be more honest about their feelings toward other people.
- 14. Men should be more open with other people about their own inadequacies.
- 15. Women are less self-confident than men.
- 16. Men should pretend to know more than they really do, in order to appear "professional."
- 17. Men should pretend to be able to do more than they really can, in order to appear successful.



- 18. It is hard for women to do their best when competing with men.
- 19. Men like women who are followers not leaders.
- 20. Women like to rely on others when there are decisions to make.
- 21. Women need more encouragement and approval than men to work effectively.
- 22. Women are more easily taken advantage of than men.
- 23. Women lose their sex appeal as they get older, whereas men don't.
- 24. Women lose their good looks as they get older, whereas men don't.
- 25. Boys and girls should be brought up in the same way.

#### ACTIVITY (b)

# Handlizz Conflict From Subordinates

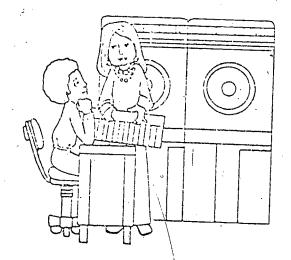
Arlene Thomas has worked for ABS Products for eight years as a keypunch operator. uring her tenure, she has held an excellent work record; almost perfect attendance, commendations from several of her superlors, and an ability to work well with the others in her department.

Approximately eight months ago, the supervisor of data entry for the company retired and Arlene was promoted to his position. Throughout this period of time, productivity has decreased, accuracy has diminished, the keypunch operators spend more time on breaks than working, and there is much in-fighting in the department.

Recently, several department supervisors have complained to Arlene that reports are behind due to slow keypunching and are not correct. One even noticed that several of Arlene's girls consistently dressed below company standards.

Student Discussion Questions:

- 1. What might be some reasons for the problems mentioned above?
- 2. What are Arlene's alternatives with her employees?
- 3. What can Arlene do to alleviate the situation with the other department supervisors?



#### ACTIVITY (c)

Spending A Day In The

DATA PROCESSING DEPARTMENT

of MARY LEE CANDY DISTRIBUTORS

#### 1: PURPOSE AND MAJOR ACTIVITY

Students participate in activities of the systems analyst, programmer, and the computer operator in a candy distributor's business.

Because the glamorous part of computers and data processing is so prevalent in newspapers, magazines, and other literature, it is not included in detail in this unit. The first optional activity described on the next page contains suggestions for a classroom library of such material. As a teacher, you are provided here with simulation activities that will help students get the "feel" of some of the down-to-earth work of data processing personnel.

### (a) Before Class Begins:

- (1) Duplicate enough copies of the simulation packet (white sheets at end of this unit) to provide each student with a copy.
- (2) Read "Background Information on Data Processors" on page 31.
- (3) Read the second optional activity starting on page 12, entitled Tell the Computer How to Compute; and decide whether you will conduct it. The basic advantage of using this activity is that students will learn how limited the computer is in its operation, even though we have read and heard much to the contrary. It will give them a feel of what it is like to program a computer.

### (b) During Class:

(1) Distribute the simulation packets, reading and discussing the first page with students. Suggested discussion topics are given in the teacher's key to the simulation (pages 16-30).



- (2) Ask students to complete pages 2 through 14 of the simulation. You may want to conduct this unit as a group project rather than an individualized activity.
- (3) When students have finished, go through the simulation with them, checking answers and discussing the topics shown in the teacher's key.
- (4) After checking the simulation exercises, have students turn to page 46 to answer and discuss the questions listed there.

#### OPTIONAL ACTIVITIES

#### (a) Set up a Library

Some ideas for a classroom library are listed below. Allow interested students to check out books and pamphlets.

(1) Books and Pamphlets

"Opportunities in Electronic Data Processing" by Martin Nussbaum, 1972 Vocational Guidance Manuals 235 E. 45 Street New York, New York 10017 \$4.95

"Your Future in the Electronic Computer Field" by Dause L. Bibby, 1970 Book Service 501 Lake Forest Avenue Highwood, Illinois 60040 \$2.45

American Federation of Information Processing Societies, Inc.
210 Summit Avenue
Montvale, New Jersey 07645
Send for single free copy of "Facts on Computer Careers," 1973
Superintendent of Documents
Washington, DC 20402
Send 60¢ for "Occupations in Electronic Computing Systems," (No. 17 S 2913-0067) 1972.

(2) Associations to which you can write for information

American Society for Information Science 2000 P Street N.W. Washington, DC 20036

Association for Educational Dat 1201 Sixteenth Street N.W. Washington, DC 20036

Business Equipment Manufacturer ociation 235 E. 42nd Street New York, New York 10017

Systems and Procedures Association 7890 Brookside Drive Cleveland, Ohio 44138

IEEE, Computer Group 345 E. 47th Street New York, New York 10017

Society for Information Display 654 N. Sepulveda Blvd. Los Angeles, CA 90049

Special Libraries Association 235 Park Avenue S
New York, New York 10003

(b) Tell the Computer How to Compute

An interesting and profitable activity would be to simulate a computer. The steps for carrying out the simulation as a play are described on pages 13-15. You may want to duplicate these pages and let students preview them at school or at home.

- (1) Assign roles to be played
  - (i) Computer--someone who will act like a computer, whose input will be through the ears by voice and whose output it writes on the blackboard. Also, the person taking the role of computer will have a large red card or flag to raise when the computer won't accept the instruction.
  - (ii) Systems Analyst--someone who plans when the computer will add, subtract, multiply, divide, etc.



(iii) Programmer--someone who will instruct the computer what to do, bearing in mind its limitations.

Instructions that the Computer can Accept When instructed, it can do the following:

 Write numbers on the blackboard one under another, or side by side, such as:

> 345 128

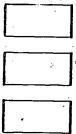
**345 1**28

- Subtract a smaller digit from a larger one, such as, "Subtract 5 from 8."
- 3. Regroup or borrow after it has signalled that it can't subtract a larger digit from a smaller one, such as "Subtract 8 from 5."
- 4. Rearrange and regroup a subtraction problem.

Problem 345 -128

Problem Rearranged 300 + 30 + 15 100 + 20 + 8

5. Write answers in boxes lined up under one another such as:



- 6. Erase numbers that have been used.
- 7. Answer "yes" to such questions as, "Are you ready?" or, "Can you subtract 5 from 8?" by raising a white card with a "yes" on it in large letters.
- 8. Answer "no" to such questions as, "Can you subtract 8 from 5?" by raising a white card with "no" on it.
- 9. Flash red by raising a red card when asked to do something it is not supposed to do.

#### Scenario

The computer stands at the blackboard and has the following:

chalk white card, lettered "yes" white card, lettered "no" red card

The systems analyst and programmer sit in chairs on either side of the computer. The co-stars of the cast are the computer and the programmer. The computer will be rated very high if it performs only what it is supposed to and raises the red card when the programmer does not give sufficient instructions. The programmer will be rated high if he/she instructs the computer in sufficient detail so that it has to perform and doesn't raise the flag. The systems analyst has a minor role in this play.

#### Scene 1

Systems analyst: I have examined our business and find that to keep inventory records we must subtract the amounts on shipping orders from inventory. I am requesting the programmer to cause the computer to subtract 128 from 345.

#### Scene 2

Programmer to computer: Are you ready?

Computer: Holds up card with yes.

Programmer: Write 345 and under it the subtrahend 128.

Computer: Writes. 345

Programmer: Can you subtract 8 from 5?

Computer: Holds up card with no.

Programmer: Regroup the number 345 by writing opposite it the numbers 300 + 30 + 15.

Computer: Writes opposite 345 300 + 30 + 15

Programmer: Opposite 128, write 100 + 20 + 8.

/

Writes and now has on the board: Computer: 345 300 + 30 + 15128 100 + 20 + 8Subtract 8 from 15 and write the difference Programmer: in the box. Writes the difference in the box. Computer: Programmer: Erase the numbers used. Erases 15 and leaves on the blackboard: Computer: 345 300 + 30128 100 + 20Subtract 20 from 30 and write the dif-Programmer: ference in the box.

Computer: Writes the difference in the box.

Programmer: Erase the numbers used.

Computer: Erases 30 and leaves on the blackboard:

345 300 128 100

10

200

10

Programmer: Subtract 100 from 300 and write the difference in the box.

Computor

Computer: Writes the difference in the box. 200

Programmer: Erase the numbers used.

Computer: Erases 300 and leaves on the black-

board:  $\begin{array}{c|c}
100 \\
\hline
345 \\
\underline{128}
\end{array}$ 

Programmèr: Add differences and write the answer in the box.

Computer: Writes the answer in the box.

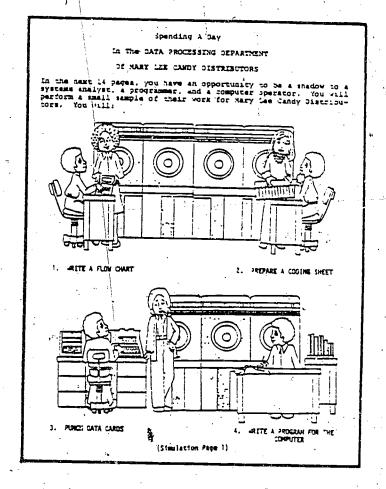
The three members of the cast take bows. The teacher may invite the class to vote which of the two, the programmer and the computer, best played their roles according to the rules.

### Simulation Page 1

As you discuss the packet introductory page with students, supplement the discussion with information from page 31, "Background Information for Data Processors."

If some of your students are acquainted with people who work in data processing occupations, ask them to describe some of the tasks performed by these people and to tell in what types of organization they work.

Before having students begin the simulation exercise, discuss the meanings of special terms on page 1 of the simulation packet: systems analyst programmer computer operator flow chart coding sheet punched cards program



### Simulation Page 2:

Read this page with the students so that they understand the entire situation. Be sure they understand that Mary Lee Candy Distributors buys from a manufacturer and sells to 27 retailers.

Go over the notes taken by the systems analyst and make certain the students recognize the need for a "perpetual" inventory record versus a "guessed" one. Ask the students whether it would likely be feasible to take an actual count, every time someone wants to know, "How much candy do we have on hand?"

Be sure they can define "perpetual inventory." It is one which can constantly answer the question, "How much candy do we have in stock?"

#### Activity 1

#### Preparing a Flow Chart on Inventory Processes

You are going to spend a day is an iselstant in the data processing department of Mary Lee Candy Distributors which wholesales Mary Lee boxes of chocolated o 27 recall stores. The recall stores in turn sell to shoppers who pass by the stores. Mary Lee Candy Distributors obtain the candy from a manufacturer. You will spend some time working with the systems analyst, the programmer, and the computer operator. In each case, you will be required to perform some of the work that these amployees are doing at the time you are with them.

when you arrive at the Mary Lee Candy Distributors, you are first introduced to the systems analyst who is preparing a flow chart about one operation of the Mary Lee Candy Distributors. This operation concerns keeping an inventory of boxes of chocolates. The systems analyst hands you some hotes to read that he has ands after the president of the company directed him to set up a perpetual inventory of candy stock. Perpetual inventory is defined as a record of boxes of candy on hand at all times. Previously, the inventory was taken on the first of the month. Thus, the actual number of boxes on hand was known only on the first of the month.

#### Perpetual Inventory Notes

#### February 17, 19--

- .. The precident has directed the systems analyst to set up a system to keep a perpetual inventory.
- In order to start the system. It will be necessary to obtain an actual count of all boxes of randy on hend,
- Then, copies of all receiving tickets of candy from the manufacturers must be sent to the data-processing department daily.
- The receipts is shown on the receiving sickets must be immediately added to the inventory.
- Copies of all shipping orders of randy joing so the Mary Lie Retail Stores must be sent to the data-processing department.
- The fasue of candy as shown on shipping orders must be immediately subtracted from the inventory.
- At any time during the business day, the data-processing department should be able to report by telephone the current inventory to other departments.
- 3. A report (printout) of the current inventory should be made available to the president at 8:00 a.m. each day.

(Simulation Page 2)

### Simulation Page 3:

This activity provides an introduction to one kind of block diagram flow chart.

Have students write a short statement beginning with a verb taken from the notes on the previous page.

Ask the students where in the business they think each event takes place. Sample answers are given below:

Block 1 - Systems analyst's office in the DP department

Block 2 - Stock department/

Block 3 - Receiving department or dock.

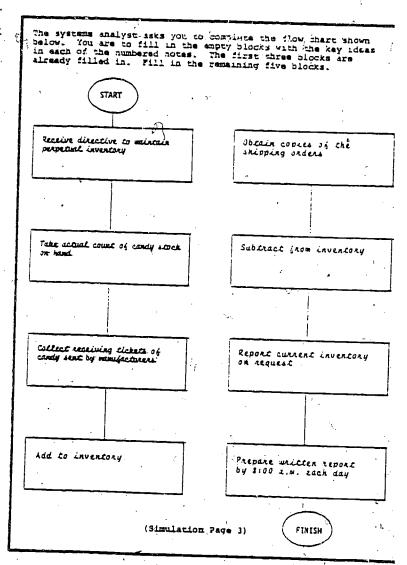
Block 4 - DP department

Block 5 - Sales Office

Block 6 - DP department

Block 7 - DP department

Block 8 - DP department



#### Simulation Page 4:

Explain the use of the coding form. The coding form is one way to prepare data for entry into the computer. In this case, information on the Receiving Report and the Shipping Order is to be entered on the coding form.

Be sure the students can correctly answer all the questions about the Receiving Report.

Ask them which is most important for inventory, "Quantity Ordered" or "Quantity Received". Answer: Quantity Received. In this case, these quantities happen to be the same.

Activity 2

#### Preparing a Coding Form

Next, you are introduced to Sharon Burns, the computer operator, who is preparing a coding form. The preparation of a coding form is only one of her many duties. A coding form is used to prepare information for the computer. She shows you two business forms and a coding form on which some information from the forms has been written. Sharon shows you how to find information on the forms and copy it on the coding form. Later, you will have the opportunity of finding out how the coding form is used to put information into the computer.

1 412	y Lee Candy O Peach Str Anta. Georg	295	itors	Ya	ING REPORT 2873
4308 Indi	From: Poplete Con Ustrial Pari Uns. Louisi	haa y	y Hrg. co. T	· · · · · ·	
Quantity Ordered	Quantity   Received	Stock Yumber	20	scription	. Unit Price
1,000 baxes	1,000 boxes	305	Chocolates	•	
	í			•	

Receiving Report: Look at the Receiving Report above and answer the following questions:

- 1. Did Mary Lee Candy Distributors receive something from the Sweet (hocolate Confectionery Manufacturing Company? YES.
- 2. What was received? 1,000 Boxes of sandy s
- What is the stock number of the "thing" received? 305
- 4. Sow much was received? 1,000 Boxes of candu
- S. When was it received? 1/10/--
- 6. Was the quantity checked to see whether the correct amount van raceived? YES, initialed by H.S.V.

(Simulation Page 4)





### Simulation Page 5:

If possible, obtain a fullsize coding form from the school business office or from a nearby industry to show the students.

Tell the students that the coding sheet is often used to punch cards on a key-punch machine.

Review the coding form with the students and make certain they can correctly answer the questions about it.

If the students ask about Fortran, COBOL, and Basic, tell them they are names for computer languages. Tell them that the computer cannot understand our English, so we must tell it what to do in another language, "Computer Talk." If students are further interested, invite a programmer to explain some more to them.

					2001	ING F	ORM									
AME:	<u> </u>				4			100	ATI	3N:						
ROGRAM:				•						_					1	
FORT	TDAN						•••						_		÷-	
				-		<u> </u>	080		,						_ 34	SIC
Stack Ha. C	Quantity	R/S														
			<u>.                                    </u>					:			_					
1213 4 5 6	1 1 2 1 1	11 12 1231	4   13   14   1:					5   24   2		9 040 0	1 137	13 134 0	15 (36	U7 04	[] 0 H4 [	4114814
<del>!        </del>	1 1 1		$\frac{1+1}{1+1}$	++	+	++	++	4	++	<del>-                                     </del>	<u>:</u> :	+	1	<u> </u>	: 1	
<del>                                      </del>		+++	<del> </del>	1 11	+	++	╁	$\frac{+1}{1}$	∺	+:	<u>;</u> :	++	+	1		1 .
	1111	1	1 ; ;	1 1	+	++	++	$\div$	+	+-	1 .	+	┿	+		<del></del> .
	1111		111	Ti	Ħ	1.1	-	1 1	<u> </u>	+	<u> </u>	++	<del></del>	-		
1111	1 1 1 1	1:1	$\pm \pm \pm$	i !		$\overline{\Box}$	1.1	1 ;	1 .	Ť.		++	1	-	. ;	
<u> </u>	11:1	1.11	111	1 ;	1.1	1	П	1	H	1_:		-	-	=	=	$\Rightarrow$
	1:11	111	1:1		<u>:</u>	1 ]	f i	, 1	/	_	_					
	orm: T	his f	orm us It s													
Course Fo																
Coding F	č			in	C ON	77717			4		F _	nug	TAG	4.	AUTO	:n
	. aı	re- sti	rqieq		CLA	put	er	tra	ini	ng	pro	dran	1149	4.5	ハロエク	:n
Answer ti	co an fe folk	re sti	drest rqreq	:10t	ısı	-puc	er.	SFA	ini	ng ;	pro	gran	1.3	•	AUTO	•
Answer ti	collar	re sti	dues:	:10r	e.				ini.	ng ;	pro	gran	1.3	•	AUTO	•
Answer th	Co an he follo many col to See	re sti	does total	enre For	is:	olet L th	# C	odi	ng i	for	pro	gras sua!	lly	hav	ve?	•
Answer ti L. How m (Hint	co an ne follo namy col samy con samy row	re sti	idied  rapid  coco	out our rou	is: comp ath	let th	e C	odi odi	ng i	for:	pro	gran sual	lly ha	hav	ve?	•
Answer ti L. How n (Hint L. How n	collaboration of the collabora	wing the c	does	comp	is: comp eth	let th	oqi s C	odi odi	ng i	for:	n u	gran sual	lly ha	hav	ve?	10
Answer the How many than the Hors many (Hint	can collected states and collected states and collected states and collected states are collected states and collected states and collected states are collected states and collected states and collected states are collected states and collected states are collected states and collected states are colle	re sti Dwing Lumns the r re dos Loss a middl	does does to be a volume av	ense comp	composite the co	let th	or odi	odi odi ng the	ag ag for: Sto	for: For: week	n u.	gran sua! ily	lly ha	hav	ve?	25
Answer the Control of	cany spa	owing Lumns the r we do loss a middless a	died quest does note b	onne comp	is: composite plat abl	elec th the	or odi or or	oding the the	for:	for: For: www.	n u.	gran	lly	hav	ve?	30 25 5
Answer ti	cc and	re strowing the restored and constant and co	does does does does does does does does	comp comp ail to	composite the co	olet the	e codi or Codi	oding the the	form	for: For: www.ck	n u.	gran	ly hav	hav	Ve?	30 25 5
How me (Hint How m	cany spa	owing Lumins the r staces a middl cons a se R i	quast daes daes tote tote tote as a a a a a a a a a a a a a a a a a a	composition and man	is: composite clet abl	elet th se c he a f	e codi or codi or cod whi	oding the at i	ng ing iform	for: For: The sum of t	n u.	sual	ly have received	hav	Ve?	30 25 5

#### Simulation Page 6:

Show the students how to enter the stock number on the coding form. Have them observe that five columns are allowed. Since only three are used, the remaining two are filled in with zeroes.

In a similar manner, show them how to enter the quantity on the coding form and to fill in one column with a zero.

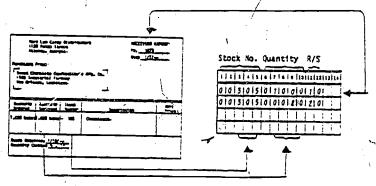
The kind of report (Receiving Report) is also coded since the computer must be told whether something is being "received" or "shipped."

Have the students notice that a receiving report is assigned a 10 and is so coded in columns 11 and 12.

Check their answers to the questions at the bottom of the sheet for accuracy.

#### Entering the Receiving Report on the Coding Form

The Receiving Report is coded on the first line of the coding form as shown below. Note that zeroes are used to fill in the blank spaces. Also notice how the stock number 305 is written in columns 1-5 and that two zeroes are written in front of 305 to fill up all five columns.



Answer the following questions:

- 1. How much candy was received? (See the Receiving Report.)
- 2. In which columns of the Coding Form was the quantity written? How many reross were needed to fill up the spaces in front of the quantity? 1-10
- 3. In which columns of the Coding Form was the stock number written?

  3-5

  Sow many zeroes were needed to fill up the spaces in front of the stock number?
- 4. What number is used to show the kind of report that is being put on the coding form? 10
- 5. In which columns is the Receiving Report code number written?

(Simulation Page 6)



### Simulation Page 7:

Be sure the students can correctly answer all the questions about the shipping order.

If students ask about missing unit prices, tell them that the shipping order is a carbon copy of another form (Invoice) and that the price is frequently omitted on the shipping order copy.

The same is true about the omission of the unit price on the receiving report, which is a carbon copy of a purchase order.

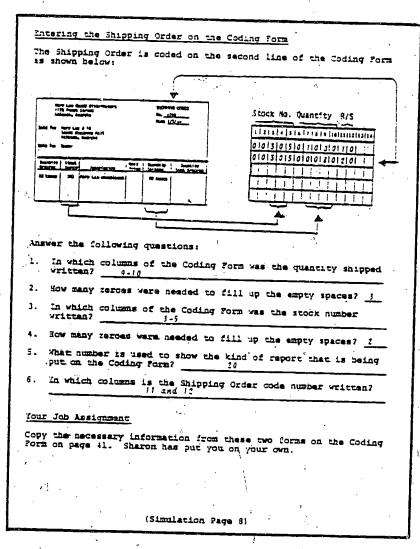
j 4	iry Lee Cu 120 Peach Hanta, Go	indy Distri Street Porgia	butors		SHIPPI 40. <u>-4</u> Data <u>1</u>	10	-
Sold To:	Mary Lec South Sh Atlanta.	e # 10 sopping Mail: Georgia					
Ship To:	Supe						
Quantity Ordered	Stock Number	Descri	ption	Unit	Quantity Shipped	Quantity Back Orders	
80 boxes	305	Mary Les c	hocolates		30 boxes		
	1		:		v	].	
	}				or .		
What is	the name andy	02 the	score th	at Mar	y Lee Can	Towling lines	utor
HOM MANY	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy Distrib	utor
When is	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy Distrib	utor
What is a	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy 01strib	utor
HOM MANY	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy 01strib	utor
HOM MANY	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy 01strib	utor
HOM MANY	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy 01strib	utor
HOM MANY	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy 01strib	utor
HOS BANY	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy 01strib	utor
HOS BANY	the name candy boxes	of the to?	store the	tat Her 122 *10 50288	y Lee Can	dy 01strib	utor

### Simulation Page 8:

Again, show the students how to enter the stock number and the quantity on the coding form; in this case, from the shipping order.

Have the students notice that the shipping order is assigned a 20 and is so coded in columns 11 and 12.

Check the answers of the students at the bottom of the sheet for accuracy.



# Simulation Page 9:

These business papers are coded on the next page.

(	ry Lee Ci 20 Paech Tanta, G	indy Ofserior Street Porgia	itors -	No	9574 1/15/
Purchasad	From:		•	ALUE_	1/13/
Yes Orle	Mars, Lou	151ana	y Mig. co.		
Quantity Ordered		ST   Stock	200	cription	Jnit
500 toxes	500 bas	106	Chocolates	77.71	- Pric
4120	/ Les Can   Peach S   ntb, Geo	dy Oistribut broat ryla		4017	
Atla Atla Fold To: M	ints, God	trest rgia 9 19 point Mall			50
Atla Atla Fold To: M	ary Lae outh Shortlands,	trest rgia 9 19 point Mall		No. 47	50
Atla Atla fold To: M S A After Tor S Outputtey (	Mry Lae outh Shor tlanca, (	trest rgia 9 19 point Mall		No. 47	SO S/
Atla Atla fold To: M S A After Tor S Outputtey (	ary Lae outh Shor tlanta, (	treat rg1a g 19 poing Mall Georgia	Unit on 2-ics	No. 47 Date 1/	50

### Simulation Page 10:

The two business papers on page 9 are coded on lines 3 and 4. This coding sheet will be used to "punch cards" in Activity 3.

. HAME	· •			1:	•
	RAM: Inventory	LOCATIO	DH: Data Process	ing Department	PHONE:
	FORTRAN	COBOL	AUTOC	COERXRAS	ic .
Stock No. Quar	icity #/S			ž.	• .
0 0 3 0 5 0 0	0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				
I/S: R stands S stands	for Receiving Report: of for Shipping Order; o	ode 10			

#### Simulation Page 11:

Explain to the students how numbers are punched in a card. You can also explain how the alphabet is punched if the students are interested, but they will not be required to punch alphabetic characters.

Have the students check the accuracy of the number punched in the bottom card. The number punched is 003050100011, and it should be 003050100010, the last punch being an error.

If you can obtain additional cards, you might have students "punch" their names in the cards by using their pencil to blacken the proper places. In addition, they could exchange cards and proofread each other's cards.

	•
Activity 3	
Reading and Pu	nching Cards
Next, you are introduced to lore who is thecking a punched card freeder that can read noise in a	or accuracy. The computer has a
words by means of your ears who	by means of your eyes and hear
noles in a card or by magnetic s	pots on a tape, such as found in
1234567890 ABCDEFGHT JXL 19WOPOR STU	VWXYZ
111111111	
\$11213131212121321313141811\$21222221313131313131	######################################
- 18: 11:11:11:11:11:11:11:11:11:11:11:11:11	27227231211272727272727171117771771717177
- 43423233333333333333333333333333333333	1
(331433333333333343333443333334433433433	<b>[</b> 333333333333333333333333333333333333
ingingingingingininginginginginingingin	198011661191181111741111111111111111111111
generer freeerer namere ere gafeter et fareet	44 44 47 1 2 4 4 2 4 4 4 7 7 4 7 4 7 4 4 4 4 4 4 7 4 4 7 7 4 7
manifestation and the state of	
toren shows you a card with punch correspond with the first line on learned shour. To save the corresponding the same time of the corresponding to the corre	es in it that are supposed to
seen punched in the card Vorter	number on the first line has
into the card below. Also, porice	ice that it has been punched
mine whether the rest of the number	mpare number by number to deter-
ord you rind any errors? If so,	what are they? The last punch should be
1444411	99999999999999999999999999999999999999
111111111111111111111111111111111111111	***************************************
	711111111111111111111111111111111111111
1111 (111111111111111111111111111111111	116111111111111111111111111111111111111
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	17177771777777777777777777777777777
/*************************************	19991994491399794449794493999429444

(Simulation Page 11)

35

# Simulation Page 12:

Go over the cards with the students to check the accuracy of their work.

You might have them exchange and proofread each other's cards.

cur	Job Assignment	
rom here here ards	first line of the coding form has been "punched" on the cal trated on the previous page. Now, you must bunch the number the remaining three lines onto separate cards. Remember were two lines on the roding form and you wrote two more should be a card for each line on the coding form. Use to below and your pencil to "punch" them. If a card punch is able in your school, you can observe a machine that actual es cards.	
$^{\prime}$		`
180		
, ,,,,		ł
1,18	***************************************	il
•	***************************************	IJ
	•	1
,,,		
	122722272272727272727272727272727272727	1
300		
···	1111 1 200 a m a to a m a name transcript no m a manage a de a superior de a de	/
		)
	c (	-
1111	1411 frigttiete feret lete trette berette bie ber 1555 bille bei 1152 gefte 1411 fer 1512 bie berennen auf der	1
3333		1
3163	111111111111111111111111111111111111111	!
	***************************************	5
1001	071 <b>(</b> 011 012 012 013 013 013 013 013 013 013 013 013 013	1
1111	\$000.000.000.000.000.000.000.000.000.00	1
1000	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1
38 11	 	1
····	1111 1 4 4 7 9 9 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	)
		Υ.
18:1	4 1 2 1 4 2 1 5 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	i
1111	191	-
****	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1
11(1)	***************************************	l
••••	***************************************	
4694	101501102011111111111111111111111111111	1
1111	**************************************	
****	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1
!!!!	99160911009911911319111009191101011010100000000	
		١.
	(Simulacion Page 12)	

### Simulation Page 13:

Before assigning Activity 4, have the students act out the "play", Tell the Computer How to Compute as explained at the beginning of this unit.

Go over this in detail with the students.

Tell the students that arithmetic problems can be done by the computer only when each instruction is carefully planned. Later, these instructions are written again in computer language. they are placed in the computer memory, they can be used to solve thousands and thousands of subtraction problems.

#### Activity 4

### Preparing A Program for the Computer,

Next, you are introduced to Juan Tarcia, a computer programmer, who shows you some instructions he is writing for the computer. He tells you that leter these instructions have to be re-written in computer language, which he will show you when he is ready to do that step. He tells you that when you what he solve a proplem such as adding and subtracting numerous itoms from the inventory, you can't just hand the computer the problem. You must prepare detailed instructions, which are put into the computer memory so that it can compute inventory. Suppose that you wented the computer to do this problem: Subtract 173 from 432.

Selow is shown what Judy has been writing

instructions	Mathematics	SOUCE
1. Read A and B.		1
2. A is 432.	2. 412	<del>                                     </del>
3. 8 is 173.	3, 173	<del> </del>
<ol> <li>Start at the right. Can 1 be subtract from 27 If so, subtract. If not, go the next step.</li> </ol>		
5. Regroup 432 se 420 and 12.	5. 4202	
<ol> <li>Under 420 - 12, rearrange 173 as 170 and 3.</li> </ol>	6. 170 - 1	
<ol> <li>Subtract ) from 12. Write 9 in the answer space.</li> </ol>	7. ::	
8. Can 70 be subtracted from 207 If so. : it. If not, yo to the next step.	10 9 / No	
Regroup 420 as 300 and 120.	9. 320 -120	
- wencath 300 + 120, rearrange 170 ee 100	10. 100 - 70	:
l. Subtract 70 from 120. Put 50 in the inswer space.	11. :20	50
do it.	12. 300	
. Put 200 in the answer space.	200	
. Add all the numbers in the	14.	200

Key

#### Simulation Page 14:

Since the type of thinking required to write program instructions may be new to the students, choose one of the following two procedures.

- A. Write the program similar to that done by Juan as a group activity under your direction.
- B. Have students
  complete it in
  small groups. Be
  sure that each
  group has one
  person who is
  known to be logical
  and methodical.

As a result of these assignments, students can determine whether they have some of the qualities required to be a programmer.

Juan says that programmers have to be able to write instructions for computers before they rewrite them in computer language. He talls you to write instructions for this problem: Subtract 48 from 235. Use the space below. You may or may not need 14 steps. Use as many as needed.

[astructions	Michaelica	Answer Space
1. Read 4 and B.		
2. A. (A. 235.	235	
1. 341.	-11	
4. Can 8 be subtracted from 51 14	Vo	•
The sear item.  5. Regroup 135 14 120 284.19.	220 + 15	
s. Under 200 and 15, rearrange 18	10 - 1	
14 40 and 8.  7. Subtract 8 (nom !5, Units !		<u> </u>
in the answer space.  8. Can 40 be subtracted from 123?	:20	<u> </u>
14 to superact and waste 180 1. Add all numbers in the snawer	-40	112
10		
11.		
12.		<u> </u>
13.		
14.	, 1	

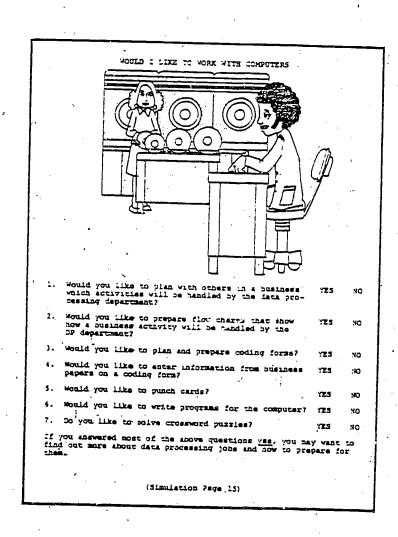
ERIC

Key

#### Simulation Page 15:

The purpose of the questions on page 15 of the simulation is to encourage students to examine their own abilities and personalities and compare these to the characteristics needed to succeed in the occupation explored in this simulation.

Encourage students to talk about their own likes and dislikes and about the things they think they would like and dislike about this occupation.



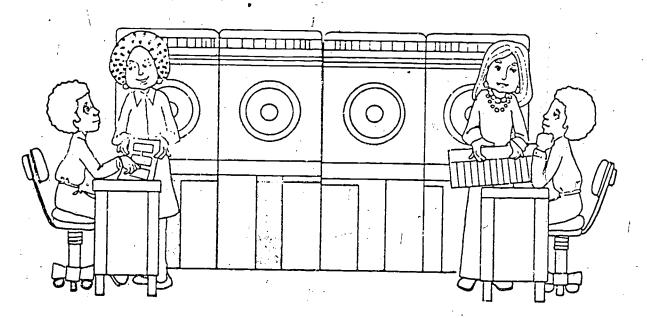


#### Spending A Day

#### In The DATA PROCESSING DEPARTMENT

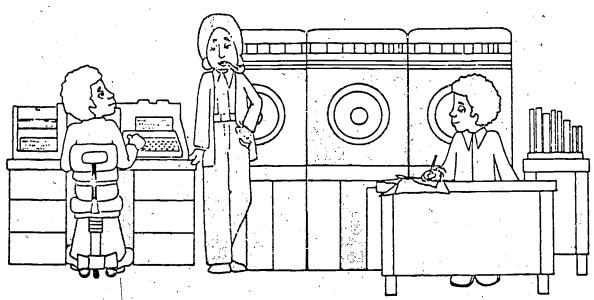
#### Of MARY LEE CANDY DISTRIBUTORS

In the next 14 pages, you have an opportunity to be a shadow to a systems analyst, a programmer, and a computer operator. You will perform a small sample of their work for Mary Lee Candy Distributors. You will:



#### 1. WRITE A FLOW CHART

#### 2. PREPARE A CODING SHEET



3. PUNCH DATA CARDS

4. WRITE A PROGRAM FOR THE COMPUTER

(Simulation Page 1)



### Preparing a Flow Chart on Inventory Processes

You are going to spend a day as an assistant in the data processing department of Mary Lee Candy Distributors which wholesales Mary Lee boxes of chocolates to 27 retail stores. The retail stores in turn sell to shoppers who pass by the stores. Mary Lee Candy Distributors obtain the candy from a manufacturer. You will spend some time working with the systems analyst, the programmer, and the computer operator. In each case, you will be required to perform some of the work that these employees are doing at the time you are with them.

When you arrive at the Mary Lee Candy Distributors, you are first introduced to the systems analyst who is preparing a flow chart about one operation of the Mary Lee Candy Distributors. This operation concerns keeping an inventory of boxes of chocolates. The systems analyst hands you some notes to read that he has made after the president of the company directed him to set up a perpetual inventory of candy stock. Perpetual inventory is defined as a record of boxes of candy on hand at all times. Previously, the inventory was taken on the first of the month. Thus, the actual number of boxes on hand was known only on the first of the month.

#### Perpetual Inventory Notes

#### February 17, 19--

- The president has directed the systems analyst to set up a system to keep a perpetual inventory.
- In order to start the system, it will be necessary to obtain an actual count of all boxes of candy on hand.
- Then, copies of all receiving tickets of candy from the manufacturers must be sent to the data-processing department daily.
- 4. The receipts as shown on the receiving tickets must be immediately added to the inventory.
- Copies of all shipping orders of candy going to the Mary Lee Retail Stores must be sent to the data-processing department.
- 6. The issue of candy as shown on shipping orders must be immediately subtracted from the inventory.
- 7. At any time during the business day, the data-processing department should be able to report by telephone the current inventory to other departments.
- 8. A report (printout) of the current inventory should be made available to the president at 8:00 a.m. each day.

(Simulation Page 2)



The systems analyst asks you to complete the flow chart shown below. You are to fill in the empty blocks with the key ideas in each of the numbered notes. The first three blocks are already filled in. Fill in the remaining five blocks.

START	
Receive directive to maintain perpetual inventory	
	i
Take actual count of candy stock on hand	
Collect receiving tickets of candy sent by manufacturers	
(Simulation Pa	ge 3) FINISH

#### Preparing a Coding Form

Next, you are introduced to Sharon Burns, the computer operator, who is preparing a coding form. The preparation of a coding form is only one of her many duties. A coding form is used to prepare information for the computer. She shows you two business forms and a coding form on which some information from the forms has been written. Sharon shows you how to find information on the forms and copy it on the coding form. Later, you will have the opportunity of finding out how the coding form is used to put information into the computer.

<del></del>				
412	y Lee Candy O Peach Str anta, Georg	eet	tors RECEIVII No. 98 Date 1	
4568 Indi	From: ocolate Con ustrial Par ans, Louisia	kwa v		
Quantity Ordered	Quantity Received	Stock Number	Description	Unit Price
1,000 boxes	1,000 boxes	305	Chocolates	c
Goods Recei Quantity Ch	ved <u>1/10/-</u> ecked <u>坦 굵</u>	77		

Receiving Report: Look at the Receiving Report above and answer the following questions:

1.	Did Mary Lee Candy Distributors receive something from the Sweet Chocolate Confectionery Manufacturing Company?
2.	What was received?
3.	What is the stock number of the "thing" received?
4.	How much was received?
5.	When was it received?
6.	Was the quantity checked to see whether the correct amoun was received?



Coding Form:
questions: Look at the coding form shown below and answer the

CODING FORM

LOCATION:

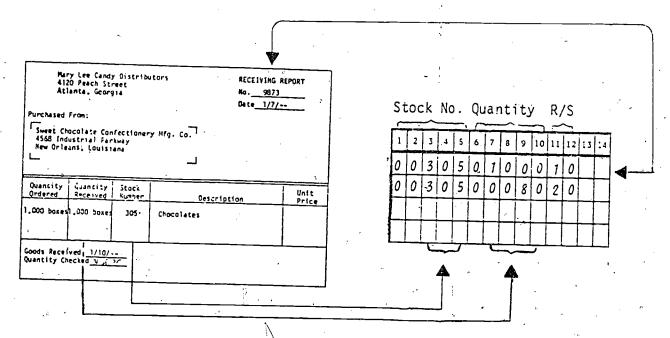
PROGRAM:			/	
FORTRAN	·	. COBOL		BASIC
Stock No. Quantity	R/S	: .		
1 2 3 4 5 6 7 8 9 1	0 11 12 13 14 15 16 17 18 19	20 21 22 23 24 25 26 27	28 29 30 31 32 33 34 3	35 36 37 38 39 40 41 42 43
		.4		
$\overline{}$				
	+++++++	+++++		
R/S: R stands for	Receiving Report; co	odo 10		
S stands for	Shipping Order; co	ode 20	•	; !
Answer the fol	This form usual shown. It usual COBOL, and Basic are studied in colors	lly has 25 ro c refer to co computer trai	ows. The ter omputer langu .ning progran	rms Fortran, uages which ms.
1. How many co	olumns does a co e the note benea	omplete codin ath the Codin	g form usual g Form.)	lly have?
2. How many ro	ows does a compl	lete coding f	orm usually	have?
3. How many sp	paces are availa e middle left of	able for the	Stock Number	
4. How many sp	paces are availa	able for the	quantity? _	
5. What does t	he R in R/S mea	in and what i	s its code?	
6. What does t	he S in R/S mea	n and what i	s its code?	
7. How many sp	aces are availa	ble for an R	or an S?	
	(Simulat	ion Page 5)		



NAME:

## Entering the Receiving Report on the Coding Form

The Receiving Report is coded on the first line of the coding form as shown below. Note that zeroes are used to fill in the blank spaces. Also notice how the stock number 305 is written in columns 1-5 and that two zeroes are written in front of 305 to fill up all five columns.



Answer the following questions:

1.	How	much	candy	Mac	received?	10-				٠.
			Janay	was	recerved:	(See	the	Receiving	Report	١
			2		1 1				Kepor C	• /

- 2. In which columns of the Coding Form was the quantity written? How many zeroes were needed to fill up the spaces in front of the quantity?
- 3. In which columns of the Coding Form was the stock number written?

  How many zeroes were needed to fill up the spaces in front of the stock number?
- 4: What number is used to show the kind of report that is being put on the coding form?
- 5. In which columns is the Receiving Report code number written?

(Simulation Page 6)



#### Shipping Order

Mary Lee Candy Distributors 4120 Peach Street Atlanta, Georgia

SHIPPING ORDER

No. <u>A749</u>

Date <u>1/5/--</u>

Sold To: Mary Lee # 10

South Shopping Mall

Atlanta, Georgia

Ship To: Same

Quantity Ordered	Stock Nûmber	Description	Unit Price	Quantity Shipped	Quantity Back Ordered
80 boxes	305	Mary Lee chocolates		80 boxes	
			·		

Look at the Shipping Order above and answer the following questions:

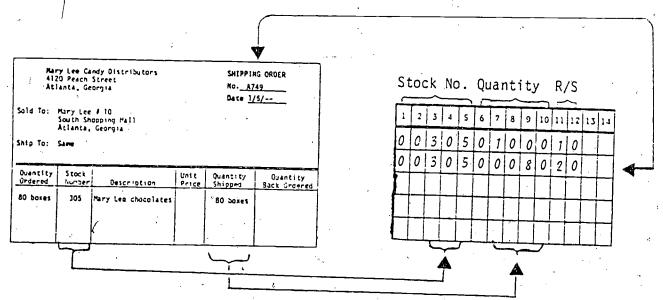
1.	What is the name of the sent some candy to?	e store that Mar	y Lee Candy	Distributors
2.	How many boxes were se	nt?		

3.	What	is	the	stock	number	óf	the	and	~ L -
				2 500%	manmer	$O_{T}$	tne	candv	sent?

(Simulation Page 7)

## Entering the Shipping Order on the Coding Form

The Shipping Order is coded on the second line of the Coding Form as shown below:



Answer the following questions:

- 1. In which columns of the Coding Form was the quantity shipped written?
- 2. How many zeroes were needed to fill up the empty spaces?
- 3. In which columns of the Coding Form was the stock number written?
- 4. How many zeroes were needed to fill up the empty spaces?
- 5. What number is used to show the kind of report that is being put on the Coding Form?
- 6. In which columns is the Shipping Order code number written?

#### Your Job Assignment

Copy the necessary information from these two forms on the Coding Form on page 41. Sharon has put you on your own.

(Simulation Page 8)



Mary Lee Candy Distributors 4120 Peach Street Atlanta. Georgia

RECEIVING REPORT

No. 9874

Date 1/15/--

Purchased From:

Sweet Chocolate Confectionery Mfg. Co. 4568 Industrial Parkway
New Orleans, Louisiana

Quantity Ordered	Quantity Received	Stock Number	Description	Unit Price
500 boxes	500 boxes	306	Chocolates	
4				

Goods Received 1/10/--Quantity Checked <u>ル え ン</u>

Mary Lee Candy Distributors

4120 Peach Street Atlanta, Georgia SHIPPING ORDER

No. A750

Date 1/6/--

Sold To: Mary Lee # 19

South Shopping Mall Atlanta, Georgia

Ship To: Sa

Same

Quantity Ordered	Stock Number	Description	- Unit Price	Quantity Shipped	Quantity Back Ordered
120 boxes	306	Mary Lee chocolates		120 boxes	e
	·. •				

(Simulation Page 9)

# CODING FORM

					N.	٨M	E:	_										_											L	00	A7	ПС	)N:	·	<u>Da</u>	ta	p	ro	ce	SS'	inc	<u>  [</u>	)ep	ar	tm	en	ţ						ŗ	H	)ne				
		,			Pi	RO	GR	A٨	<b>{</b> : ,	I	n۷	/el	nto	or.	<u>Y</u> _														-									ļ .							N				•				- '	***	/1 ( 2.	'' —			
	;				•			_	01	₹Ţ[  -	RAI	N	••				٠	•		÷			<b>V</b>		<del></del>	. (	OB	OL,						-			7	A	UT(	)0(	DDE	R				-	X		_ B	AS	IC					_			
t	0	ck	N	lo.	. (	)ua	n	ti ^-	ty		R/ ^	Ś							•											ļ		•											٠					•					ï					•	
١.	2	3	1		3/1	6	7	В	9	10	11	12	13	14	15	16	1	7 I	8 1	9 2	20 2		22	23 2	4 2	25	26 2	7 2	8 2	9 3	0 3	Ţ	, ,	3 3	, ,	٠,	۸ ار	, ,		, ],,	Ţ,	Ţ	,	Ι.,	Ī.,						Τ.	Ţ	Τ	_		T		٦	
	0	3	0	) !	5 (	)	1	0	0	0	1	0				T	+	†	1	•	†	1		+	+	+					+	+				7	,	1	93	1			<b>'</b> '	-	45	40	47	48	19	50 :	1 5	2 5	5 54	55	56	57 5	i8 5:	9	١.
					5 (										T	T	T	$\dagger$	+	+	+	1	+	+	$\dagger$	+	+	+	+	†	$\dagger$	+	+	+	+	$\dagger$	4	+	-	-	+	-	1	$\vdash$	-		4	$\dashv$	+	1	+	+	-			+	+	+	}
												_					1	1	+	1	+	†	†	Ť	$\dagger$	†	+	+	+	+	$\dagger$	+	$\dagger$	1	+	+		+	+	t	+	-	-	H	-	-	$\dashv$	+	+	+	-	-	<del>  `</del>		+	+	+	1	
1											-		1	_			$\dagger$	†	1	1	1	+	1	+	1	†	+	+	$\dagger$	+	1	+	1	+	$\dagger$	+		+	-	-	-	-		-	-		4	1	+	+	+	-	-		$\dashv$	╁	╁	H	
	_	7	L					ľ									Ì	T	1	Ť	1	1		1		+	+	$\dagger$	+	†	+	+	$\dagger$	+		+	+		+	$\dagger$	+	+	+	-	L	-	-	+	+	+	+	+	-		$\dashv$	+		$\ $	
		,	\													•	ľ			1	•	1	7	1	1	1	1	T	1	1	†	†	†	+	+	$\dagger$	-	+	+	$\dagger$			-	-				+	+	+	+	-			+	+	+	H	ĺ
,			_	+-	+-			. 1	7		, r	. т	7				-	-				†	<del>-</del> †		<del></del>	†		+	†-		†	<del> -</del>	†	<u> </u>	+	+	1	,	<del> </del>	+		-	-	-			<b>-</b>	+	+		-	-	ļ!		<del>-</del>	+	<u> </u> _		
			-	1	-												<u> </u>	+	†		+-					1		+		+	,		+	1	-	+	+		-	+			_		-				+	<b>T</b>					+	-	<u> </u>	;  -	•
?/	'S	•	.R S	3 9	s ta	ano ano	ds ds	f	or 01	R	ec hi	e i pr	iv Dir	in ng	g 0	Re	p(	or r;	t;				1					i				-4-	•	<del>- L</del>	<b></b>	- <b>!</b> -			<u>-                                    </u>	<u> </u>	L		<u>.                                    </u>	L I	<u></u> ļ	_1			1.		<u>.</u>	!_			,	1.		ĽΙ	

(Simulation Page 10)

49

50

## Reading and Punching Cards

Next, you are introduced to Loren LaFave, the computer operator, who is checking a punched card for accuracy. The computer has a reader that can read holes in a punched card. A punched card is shown below. You can read print by means of your eyes and hear words by means of your ears. The computer only reads by means of holes in a card or by magnetic spots on a tape, such as found in a tape recorder.

1234567890

ABCDEFGHI JKLMNOPOR STUVWXYZ

#### 

Loren shows you a card with punches in it that are supposed to correspond with the first line on the coding form that you just learned about. He says that each number on the first line has been punched in the card. Notice that the first number on the coding form is 003050100010. Notice that it has been punched into the card below. Also, notice that the first two zeroes have been punched in the card. Now compare number by number to determine whether the rest of the numbers on the card are correct. Did you find any errors? If so, what are they?

The first line of the coding form has been "punched" on the card illustrated on the previous page. Now, you must punch the numbers from the remaining three lines onto separate cards. Remember that there were two lines on the coding form and you wrote two more. There should be a card for each line on the coding form. Use the cards below and your pencil to "punch" them. If a card punch is available in your school, you can observe a machine that actually punches cards.

## Preparing A Program for the Computer

Next, you are introduced to Juan Garcia, a computer programmer, who shows you some instructions he is writing for the computer. He tells you that later these instructions have to be re-written in computer language, which he will show you when he is ready to do that step. He tells you that when you want to solve a problem such as adding and subtracting numerous items from the inventory, you can't just hand the computer the problem. You must prepare detailed instructions, which are put into the computer memory so that it can compute inventory. Suppose that you wanted the computer to do this problem: Subtract 173 from 432.

Below is shown what Juan has been writing.

	<u> </u>	
Instructions	Mathematics	Answer Space
1. Read A and B.	1.	opace
2. A is 432.	2. 432	e e
3. B is 173.	3. 173	
4. Start at the right. Can 3 be subtracted from 2? If so, subtract. If not, go to the next step.	4 No	
5. Regroup 432 \as 420 and 12.	5. 420 + 12	
6. Under 420 + 12, rearrange 173 as 170 and 3.	6. 170 + 3	
7. Subtract 3 from 12. Write 9 in the answer space.	7. 12 - 3,	9
8. Can 70 be subtracted from 20? If so, do it. If not, go to the next step.	8. No	
9. Regroup 420 as 300 and 120.	9. 320 +120	
10. Beneath 300 + 120, rearrange 170 as 100 and 70.	10. 100 + 70	
ll. Subtract 70 from 120. Put 50 in the answer space.	11. 120 - 70	5.0
12. Can 100 be subtracted from 300? If so, do it.		
13. Put 200 in the answer space.		200
14. Add all the numbers in the answer spaces.	_4.	259

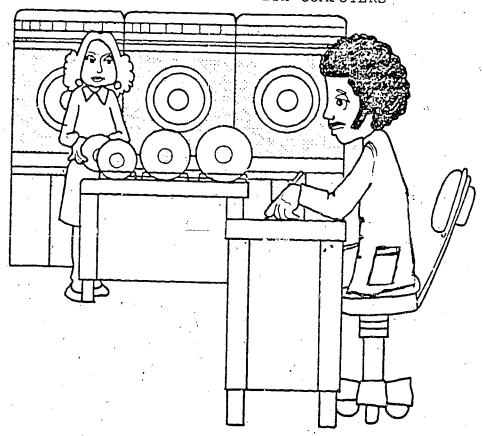
Juan says that programmers have to be able to write instructions for computers before they rewrite them in computer language. He tells you to write instructions for this problem: Subtract 48 from 235. Use the space below. You may or may not need 14 steps. Use as many as needed.

		Instructions	Mathematics	Answer Space
1.	-			
2.				
3.			S	
		<del></del>		·
4.				
_		· · · · · · · · · · · · · · · · · · ·		
5.		A.		
6.				
		the statement of the st		
7.		, ,		
		<u> </u>		<del></del>
8.				<del></del>
9.	· · · · · · · · · · · · · · · · · · ·	3		
	<u> </u>		,	
0.	<u>.</u>			· 
1.				
			`	
2.				
3. <sub></sub>				
·				
4	•			
-	·			<u>·</u>
7				

(Simulation Page 14)



WOULD I LIKE TO WORK WITH COMPUTERS



- 1. Would you like to plan with others in a business YES NO which activities will be handled by the data processing department?
- Would you like to prepare flow charts that show YES NO how a business activity will be handled by the DP department?
- 3. Would you like to plan and prepare coding forms? YES NO
- 4. Would you like to enter information from business YES NO papers on a coding form?
- 5. Would you like to punch cards? YES NO
- 6. Would you like to write programs for the computer? YES NO
- 7. Do you like to solve crossword puzzles? YES NO

If you answered most of the above questions yes, you may want to find out more about data processing jobs and how to prepare for them.

(Simulation Page 15)



## BACKGROUND INFORMATION FOR DATA PROCESSORS

There are 70,000 to 80,000 computers in the United States today, and there are over one million people working with them in one way or another. Some people operate equipment that prepares data for the computer. Some people work with the output of the computer. Some people feed data to and operate the computer. Some people prepare instructions for the computer that "tell" the computer what to do. Others plan what the computer will computers, there are those who manufacture, repair, service, and sell computers.

Below is a list of duties and the job titles of those people mainly responsible.

THE MAIN DUTIES OF DATA-PROCESSING EMPLOYEES				er-
X - Usually responsible for various of the ten items below.	ns st	umier.	ter	sal Per-
0 = Often also assists in doing, or does, the items below.	Systems	Programmer	Comput	Clerical Sonnel Ke
<ol> <li>Plans which business activities can be handled by computer.</li> </ol>				
2. Prepares sustant flow about 11	X	0		
<ol> <li>Prepares systems flow charts that describe the business activities and the parts that will be handled by the data processing department.</li> </ol>				
3. Writes programs that told the	χ	0		Ì
do.	:			
4. Plans with others about the use of the data processing department.	0	X		
<u> </u>	X	X	X	
into south grant such and codes information.		0	0	X
6. Gets cards, tapes, and other things ready for the computer.				<u>-</u>
7. Punches cards.		0	0	X Y
		0	0	X
equipment.	0	0	X	0
9. Debugs computer programs.	0	X		<del></del>
10. Assists other data processing employees.	-	<i>X</i>	0	
omployees.		l	0	X

How do you prepare for a data-processing job? There are many routes. You can take recordkeeping, accounting, business math, and data-processing courses in high school that will be helpful in some of the beginning jobs. Colleges have computer science departments. Also, you can sometimes, as a beginning employee in business and industry, enroll in company training programs offered while you work.

what kind of personal traits should you have? Here is a list of some of them:

Like to work with data and information

Like to solve puzzles, such as cross-word puzzles

Like to be extremely accurate and make things prove out



WHY IS IT THAT WHY ARE CAREFUL MEN FORCEFUL MALES WHY ARE WOMEN WHO OBSTINATE MEN ARE CALLED PRUDENT BUT ) TO AS CHARISMATIC ARE IRONIC CALLED STRONG-WILLED THE SAME KIND OF WOMAN IS FEMALES ARF CALLED BITTER WHILE WHEN OBSTINATE WOMEN CALLED OBSESSIVE? NEERING? IRONIC MEN ARE CALLED STUBBORN ARE CALLED HUMOROUS? WHY ARE WOMEN WHO WHEN SPEAKING ARE DAUNTLESS CONSIDERED WHY ARE BOUT PEOPLE WHO ARE TALKATIVE, WHY BRAZEN WHEN DAUNTLESS RE MEN CALLED ARTICULATE AND MEN WHO ARE ARE DEVIOUS MEN ARE CONSIDERED **EFFICIENT** WOMEN GABBY? MEN CON-FEARLESS? REFERRED TO AS SIDERED SHREWD MEN WHO ARE FORGETFUL COMPETENT, BUT WHEN DEVIOUS ABSENTMINDED WHEN EFFICIENT WOMEN WOMEN ARE WHY IS IT THAT MEN OF L WOMEN ARE CALLED ARE COMPULSIVE? SCHEMING? ORDINARY APPEARANCE ARE ATTERBRAINED? CALLED PLEASANT-WHY ARE LIGHTHEARTED MEN WHY ARE LOOKING WHEN ORDINARY CALLED EASYGOING BUT ANGRY MEN THE SAME TYPE OF WOMEN ARE WOMEN ARE CALLED HOMELY? 1EN WHO CALLED RESTED IN CALLED FRIVOLOUS? OUTRAGED WHILE HNG IN SPEAKING ANGRY WOMEN ARE TO AS CURIOUS WHY I'S IT THAT WHEN ABOUT A PERSON WHO IS CALLED : MEN TALK TOGETHER IT EN OF THE INDUSTRIOUS, WHY HYSTERICAL? ARE NOSY? IS CALLED CONVERSATION ARE MEN CALLED HARD BUT WHEN WOMEN TALK TOGETHER WORKERS WHEN WOMEN WHY ARE WOMEN IT IS CALLED GOSSIP? ARE CALLED ARE THOUGHTFUL CALLED CONSIDERATE DRUDGES? HILE MEN ARE CALLED OVER-SENSITIVE? 58 \*BECALISE OF SEXISM IN LANCHAGE



#### ACTIVITY (f)

#### QUALIFICATIONS FOR EMPLOYMENT

#### 1. PURPOSE

- (a) To expose students to the many different jobs available in Data Processing Occupations.
- (b) To show students that the qualifications for employment are not determined by sex.

#### 2. PROCEDURE

(a) The teacher should decide which occupation to focus on and discuss the many jobs available within the module. The teacher might make a list on the board like the one below and have students add to the list.

## Examples of Job Opportunities in the Data Processing Field:

#### DATA PROCESSING OCCUPATIONS

	•	
au.s.o.E.	<sup>b</sup> D.О.Т.	POSITIONS
14.0201	203.362-018	Terminal Systems Operator
14.0202	203.582-022	Data Typist
14.0202	203.582-030	Keypunch Operator
14.0202	203.582-054	Terminal Operator
14.0299	209.387-022	Data Exam Ass't.
14.0299	213.132-010	Computer Operations Supervisor
14.0201	213.362-010	Computer Operator
14.0202	213.382-010	Computer/Peripheral Equipment Operator
14.0299	219.137-014	Data Control Ass't. Supervisor
14.0203	219.367-026	Programmer (Trainee)

A list of job opportunities specific to the course should be developed. In discussion or through research, students may learn what each of the jobs entail.



- (b) When the list is fairly complete, distribute the student activity sheet and have the students decide independently which job or jobs this person is qualified for. Discuss after they have decided.
  - How did you cocide upon a position?
  - What qualities do you see necessary for all areas of employment?
  - What characteristics are not at all necessary for employment?
  - Do you think this person is a male or a female? Why?
  - If you learned that the person currently filling the position was a male, how would this influence your choice of position?
  - In looking at the qualifications of the applicant, is this person over qualified for the job? Underqualified?
  - Suppose you learn the sex of the applicant. Would you change your job offer? Why?
  - What jobs are you interested in?
  - How are you qualified for these jobs?

#### VARIATION OR FOLLOW-UP

Have students research any job in which they have an interest. From the research, have them list the requirements they feel are necessary for the job. Do they see this job as being exclusively for a male or a female? What requirements would limit the job to one sex? Has their perception of the job changed any after researching it? Have students share their results with the class. Use the "Financial Facts of Life" Activity.

. Smith has just graduated from high school and is applying for job. In the interview and from the references, the personnel irector finds that the candidate has the following qualities:

- (a) A knowledge of the company through summer jobs.
- (b) A good grade average in high school.
- (c) A good attendance record in high school.



- (d) Business and math skills.
- (e) A pleasant personality.
- (f) A desire to move up in the company.
- (g) Recommendations that indicate the candidate is dependable and has an ability to get along with other people.
- (h) A knowledge of safety precautions; an awareness of the importance of following instructions.
- (i) A driver's license.
- (j) Good health and neat appearance.

What jobs would you offer M. Smith?

## A Riddle

While driving to the store, a young boy and father were involved in a serious car accident. The father was killed and the boy was injured and taken to a hospital. At the hospital, the boy was examined and an emergency operation was needed. The resident surgeon had scrubbed up, put on a gauze mask, and was waiting in the operating room when the boy was wheeled into surgery. The surgeon took one look at the boy and cried, "I can't operate. This is my son."

Who was the surgeon?

-- source unknown

Answer: The boy's mother.



#### GRADUATION

Suggested Use: May

# GOOD LUCK GRADUATES! CLERICAL OCCUPATIONS MANAGEMENT ASSISTANT OCCUPATIONS DATA PROCESSING OCCUPATIONS ADMINISTRATIVE ASSISTANT OCCUPATIONS ACCOUNTING OCCUPATIONS WHERE ARE YOU GOING?

